**Date:**  November 9, 2016 **Name of Product:** Cisco WebEx Meetings Server v2.6 **Contact for more information:** accessibility@cisco.com

# The following testing was done on a Windows 7 with Freedom Scientific’s JAWs screen reader v15, Firefox v41.x, Microsoft Accessibility Options (Filter keys and Display/Contrast settings), and standard Keyboard.

# Summary Table - Voluntary Product Accessibility Template

|  |  |  |
| --- | --- | --- |
| Criteria  | Supporting Features | Remarks and Explanations |
| Section 1194.21 Software Applications and Operating Systems  | Not Applicable |  |
| Section 1194.22 Web-based internet information and applications  | Included | Web-based User & Admin Pages |
| W3C WCAG 2.0 Checkpoints | Included | Web-based User & Admin Pages |
| Section 1194.23 Telecommunications Products  | Not Applicable |  |
| Section 1194.24 Video and Multi-media Products  | Not Applicable |  |
| Section 1194.25 Self-Contained, Closed Products  | Not Applicable |  |
| Section 1194.26 Desktop and Portable Computers  | Not Applicable |  |
| Section 1194.31 Functional Performance Criteria  | Included |  |
| Section 1194.41 Information, Documentation and Support | Included |  |

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For more information, please contact: accessibility@cisco.com Last Updated: November 9, 2016

# Version of the Product



# Section 1194.22: Web-based Internet information and applications – Detail

|  |  |  |  |
| --- | --- | --- | --- |
| **Clau****se** | **Criteria** | **Status** | **Remarks and Explanations** |
| 1194.22(a) | A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supports with exceptions | Some elements do not have text equivalents. |
| 1194.22(b) | Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Not Applicable | Web site does not use multimedia content. |
| 1194.22(c) | Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supports |  |
| 1194.22(d) | Documents shall be organized so they are readable without requiring an associated style sheet. | Supports with exceptions | Equivalent Facilitation is provided to support low vision users in high contrast. The high contrast schemes can be used but some icons are not visible. |
| 1194.22(e) | Redundant text links shall be provided for each active region of a server-side image map. | Not Applicable | Web site does not use server-side image maps. |
| 1194.22(f) | Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Not Applicable | Web site does not use client-side image maps. |
| 1194.22(g) | Row and column headers shall be identified for data tables. | Supports with exceptions | Some data tables are not fully compatible with screen reader. |
| 1194.22(h) | Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Not Applicable | Web site does not use complex data tables. |
| 1194.22(i) | Frames shall be titled with text that facilitates frame identification and navigation. | Supports |  |
| 1194.22(j) | Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Supports |  |
| 1194.22(k) | A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Does Not Support | No text-only page provided. |
| 1194.22(l) | When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology. | Supports |  |
| 1194.22(m) | When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l). | Supports | Plug-in used to load meeting environment |
| 1194.22(n) | When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with exceptions | Not all form elements are fully compatible with screen reader assistive technology. |
| 1194.22(o) | A method shall be provided that permits users to skip repetitive navigation links. | Supports with exceptions | Not fully supported in Admin settings tab |
| 1194.22(p) | When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | Supports with exceptions | Web Site times out of inactivity for certain period. |

# W3C WCAG 2.0 Checkpoints – Detail

|  |  |  |  |
| --- | --- | --- | --- |
| **Checkpo****int** | **Description** | **Status** | **Remarks and Explanations** |
| 1.1.1 (A) | Non text content | Supports with Exceptions | Some images do not have alt attribute. |
| 1.2.1 (A) | Audio-only and Video-only (Prerecorded) | Not Applicable | No audio or video content. |
| 1.2.2 (A) | Captions (Prerecorded) | Not Applicable | No audio or video content. |
| 1.2.3 (A) | Audio Description or Media Alternative (Prerecorded) | Not Applicable | No audio or video content. |
| 1.2.4 (AA) | Captions (Live) | Not Applicable | No audio or video content. |
| 1.2.5 (AA) | Audio Description (Prerecorded) | Not Applicable | No audio or video content. |
| 1.3.1 (A) | Info and Relationships | Supports with Exceptions | Some data tables and form controls are not fully compatible screen reader. |
| 1.3.2 (A) | Meaningful Sequence | Supports |  |
| 1.3.3 (A) | Sensory Characteristics | Not Applicable | No items that need sensory characteristics. |
| 1.4.1 (A) | Use of Color | Supports |  |
| 1.4.2 (A) | Audio Control | Not Applicable | No audio or video content. |
| 1.4.3 (AA) | Contrast (Minimum) | Supports with Exceptions | The high contrast schemes can be used, but some icons are not visible when set with high contrast. |
| 1.4.4 (AA) | Resize Text | Supports |  |
| 1.4.5 (AA) | Images of Text | Supports |  |
| 2.1.1 (A) | Keyboard | Supports with Exceptions | Some elements are not accessible using keyboard. |
| 2.1.2 (A) | No Keyboard Trap | Supports |  |
| 2.2.1 (A) | Timing Adjustable | Supports with Exceptions | Session times out of inactivity. |
| 2.2.2 (A) | Pause, Stop, Hide | Not Applicable | No content is played automatically. |
| 2.3.1 (A) | Three Flashes or Below Threshold | Not Applicable | No flashing content. |
| 2.4.1 (A) | Bypass Blocks | Supports with Exceptions | Not fully supported in Admin settings tab |
| 2.4.2 (A) | Page Titled | Supports |  |
| 2.4.3 (A) | Focus Order | Supports with Exceptions | Some dialogs do not have logical focus order. |
| 2.4.4 (A) | Link Purpose (In Context) | Supports |  |
| 2.4.5 (AA) | Multiple Ways | Supports with Exceptions | User page: Some Tools Menu functionality is not accessible from other areas of the application. |
| 2.4.6 (AA) | Headings and Labels | Supports with Exceptions | Some pages do not use headings. |
| 2.4.7 (AA) | Focus Visible | Supports with Exceptions | Some elements do not have visible focus. |
| 3.1.1 (A) | Language of Page | Supports |  |
| 3.1.2 (AA) | Language of Parts | Not Applicable |  |
| 3.2.1 (A) | On Focus | Supports |  |
| 3.2.2 (A) | On Input | Supports |  |
| 3.2.3 (AA) | Consistent Navigation | Supports with Exceptions | Some pages are not fully compatible screen reader. |
| 3.2.4 (AA) | Consistent Identification | Supports with Exceptions | Some calendar icons are identified differently |
| 3.3.1 (A) | Error Identification | Supports |  |
| 3.3.2 (A) | Labels or Instructions | Supports with Exceptions | Missing label for form elements. |
| 3.3.3 (AA) | Error Suggestion | Supports |  |
| 3.3.4 (AA) | Error Prevention (Legal, Financial, Data) | Not Applicable |  |
| 4.1.1 (A) | Parsing | Supports |  |
| 4.1.2 (A) | Name, Role, Value | Supports with Exceptions | Links are used to simulate some tab controls, no “Tab” role provided. |

# Section 1194.31: Functional Performance Criteria – Detail

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| --- | --- | --- | --- |
| **Clause** | **Criteria** | **Status** | **Remarks and Explanations** |
| 1194.31(a) | At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supports with Exceptions | For exceptions see remarks for 1194.22 (a) (g) (k) (n) (o) (p) |
| 1194.31(b) | At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports with Exceptions | For exceptions see remarks for 1194.22 (d) |
| 1194.31(c) | At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supports |  |
| 1194.31(d) | Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Not Applicable | There are no audio features in this product. |
| 1194.31(e) | At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports |  |
| 1194.31(f) | At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports |  |

# Section 1194.41: Information, Documentation and Support - Detail

|  |  |  |  |
| --- | --- | --- | --- |
| **Clause** | **Criteria** | **Status** | **Remarks and Explanations** |
| 1194.41(a) | Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge |  Supports | Accessible documentation is available through Cisco TAC upon request. |
| 1194.41(b) | End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. |  Supports | Accessible documentation is available through Cisco TAC upon request. |
| 1194.41(c) | Support services for products shall accommodate the communication needs of end-users with disabilities. |  Supports | Cisco conforms through equal facilitation.  Customers may reach Cisco Technical Assistance Center (TAC) via Phone, Email or Web Form.   All cases open through email or web are opened as Priority 3 cases.   All Priority 1 or Priority 2 case can only be opened via the telephone.  TTY users must call the Text Relay Service (TRS) by dialing 711 or their state Video Relay Service (VRS) and have the TRS agent contact Cisco TAC via voice. |

# Supporting Feature (Status) Terminology

The result of “Accessibility Testing" assists in the determination of the Supporting Features.

|  |  |
| --- | --- |
| **Support****ing Features or Status** | **Description** |
| Supports | Use this language when you determine the product fully meets the letter and intent of the Criteria. |
| Supports with Exceptions | Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria. Please document the exception in the “Remarks and Explanations” column. |
| Supports through Equivalent Facilitation | Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria. Please document the exception in the “Remarks and Explanations” column. |
| Supports when combined with Compatible Assistive Technology | Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind). Please document the exception in the “Remarks and Explanations” column. |
| Does not Support | Use this language when you determine the product does not meet the letter or intent of the Criteria. Please document the reason in the “Remarks and Explanations” column.  |
| Not Applicable | Use this language when you determine that the Criteria do not apply to the specific product. For example, many web applications don't have video content the "Not Applicable" can be used. Please state "The application does not have any video content" in the “Remarks and Explanations” column. Please document the reason in the “Remarks and Explanations” column. |