**Date:** 12-15-2010 **Name of Product:** Cisco WebEx Meetings (Android) version 0.7.23 **Contact for more Information:** [accessibility@cisco.com](mailto:accessibility@cisco.com)

The following testing was done on a Motorola Droid cellular phone with Android operating system version 2.2.1. Android accessibility applications TalkBlack, SoundKack, and KickBack from Project Eyes-Free were utilized.

### Summary Table - Voluntary Product Accessibility Template

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| **Criteria** | **Supporting Features** | **Remarks and Explanations** |
| Section 1194.21 Software Applications and Operating Systems | Included | Cisco WebEx Meetings for Android |
| Section 1194.22 Web-based internet information and applications | Not Applicable |  |
| Section 1194.23 Telecommunications Products | Not Applicable | Reliant on the associated Android phone |
| Section 1194.24 Video and Multi-media Products | Not Applicable |  |
| Section 1194.25 Self-Contained, Closed Products | Not Applicable |  |
| Section 1194.26 Desktop and Portable Computers | Not Applicable |  |
| Section 1194.31 Functional Performance Criteria | Included |  |
| Section 1194.41 Information, Documentation and Support - Detail | Included |  |

### Section 1194.21: Software Applications and Operating Systems – Detail

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| **508 Clause** | **Criteria** | **Supporting Features** | **Remarks and Explanations** |
| 1194.21(a) | When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports with Exceptions | Most key functionality is accessible using the hard keyboard, provided one is present on the android device being used. Some tasks, however, such as resizing shared content can only be accomplished through touch-screen gestures. Additionally, the back touch button is not physically discernable/ part of the side-out keyboard and not all screens have an exit option or close button. There is, however, standard placement of the touchable commands for back, more options, home, and search functions on this device below or to the right of the display screen depending on device orientation.  The add invitee button in the schedule a meeting page is not accessible using the hard keyboard's navigation buttons. |
| 1194.21(b) | Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports |  |
| 1194.21(c) | A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports with Exceptions | Some screens do not open with an initial focus, and some elements do not have visual indications of focus. |
| 1194.21(d) | Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supports with Exceptions | Some elements do not have labels that are properly announced by screen reader assistive technology. |
| 1194.21(e) | When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Supports with Exceptions | Some elements are not properly announced by screen reader assistive technology. |
| 1194.21(f) | Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supports with Exceptions | Past incoming messages in the chat view cannot be read by screen reader assistive technology. |
| 1194.21(g) | Applications shall not override user selected contrast and color selections and other individual display attributes. | Not Applicable |  |
| 1194.21(h) | When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Not Applicable | No animations. |
| 1194.21(i) | Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports |  |
| 1194.21(j) | When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Not Applicable | Product does not provide this capability. |
| 1194.21(k) | Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Supports |  |
| 1194.21(l) | When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with Exceptions | Some form labels are not announced by screen reader assistive technology, especially if they have been pre-filled with content (the pre-filled content is announced). |

### Section 1194.31: Functional Performance Criteria – Detail

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| **508 Clause** | **Criteria** | **Supporting Features** | **Remarks and Explanations** |
| 1194.31(a) | At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supports with Exceptions | See 1194.21(a)(d)(e)(f) and (l) |
| 1194.31(b) | At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Does Not Support | See 1194.21 (g)(h)(i)(j) and (k). Capability to resize/ zoom shared content is provided, but no other high contrast or size adjustments are supported. |
| 1194.31(c) | At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supports | Supports through chat and visual sharing capabilities. |
| 1194.31(d) | Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Not Applicable | Reliant on audio capability of Android device. |
| 1194.31(e) | At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports | Supports through chat functionality and text input. Voice input not required for use of application. |
| 1194.31(f) | At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports with Exceptions | See 1194.21 (a) and (c). Press and hold functionality is required to launch contextual menus. |

### Section 1194.41: Information, Documentation and Support

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| **508 Clause** | **Criteria** | **Supporting Features** | **Remarks and Explanations** |
| 1194.41(a) | Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | Supports | Accessible documentation is available through Cisco TAC upon request. |
| 1194.41(b) | End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supports | Accessible documentation is available through Cisco TAC upon request. |
| 1194.41(c) | Support services for products shall accommodate the communication needs of end-users with disabilities. | Supports | Cisco conforms through equal facilitation.  Customers may reach Cisco Technical Assistance Center (TAC) via Phone, Email or Web Form.   All cases open through email or web are opened as Priority 3 cases.   All Priority 1 or Priority 2 case can only be opened via the telephone.  TTY users must call the Text Relay Service (TRS) by dialing 711 or their state Video Relay Service (VRS) and have the TRS agent contact Cisco TAC via voice. |