

Cisco Services for Email and Web Security



SECURE YOUR ORGANIZATION'S EMAIL AND WEB PRESENCE

Billions of individuals now use the Internet. Because of this fact and the proliferation of mobile devices, the growth of cloud-based services, and the intensification of cybercriminal attacks, organizations need a fresh approach to securing their networks. The Cisco SecureX Architecture™ helps organizations do this by taking a context-aware, network-centric approach to the protection of assets and users. Cisco SecureX blends the power of the Cisco® network and professional and technical services to protect today's organization no matter when, where, or how people use the network.

Email and web security are critical to a robust security strategy. Cisco email security and web security products, along with the Cisco Content Security Management Appliance, provide your organization with superior protection for organizations of all sizes. Cisco email and web security solutions include professional and technical support services to support you as you add these devices to your network and manage them as a part of your overall security strategy.

Cisco Security Planning and Design Service

The Cisco Security Planning and Design Service helps you develop and implement an effective yet flexible solution with four activities that Cisco security experts have identified as essential for successful security deployments:

- **Security technology readiness assessment:** reviews your security policies, assesses your network, and identifies business requirements to prepare for the design of a network security solution that aligns with your business objectives.

- **Security design development:** develops the security design and documents the solution architecture with detailed designs and system test plans.
- **Security implementation engineering:** supports and improves deployment success. You receive support before, during, and after implementation.
- **Security knowledge transfer:** instills in your staff the knowledge and the skills to operate, optimize, maintain, and manage your enhanced security solution.

Cisco Email Security Configuration and Installation Service

The Email Security Configuration and Installation Service provides limited configuration and installation assistance to make sure of effectiveness of antivirus (AV), antispam (AS), spyware, phishing, and any relevant regulatory compliance, as well as advice on industry best practices for email security.

This service provides you with:

- Configuring data loss prevention (DLP)
- Message and content filtering features
- Lightweight Directory Access Protocol (LDAP) integration for incoming recipient validation and directory harvest attack prevention (DHAP)

It covers one Cisco Security Management Appliance (SMA) and up to three Cisco Email Security Appliances (ESAs).

Cisco engineers can provide either remote or onsite support for the Email Security Configuration and Installation Service.

Cisco Web Security Configuration and Installation Service

The Web Security Configuration and Installation Service helps mitigate web security risks by installing, configuring, and testing the appliance to implement:

- Acceptable-use-policy (AUP) controls
- Reputation and malware filtering
- Data security
- Application visibility and control

It covers one Cisco Security Management Appliance (SMA) and up to four Cisco Web Security Appliances (WSAs).

Cisco engineers can provide either remote or onsite support for the Web Security Configuration and Installation Service.

Cisco Security Optimization Service

Through expertise, tools, and proven methodologies, the Cisco Security Optimization Service helps your organization proactively evaluate and strengthen the network's ability to prevent, detect, and mitigate threats. Through security optimization, you strengthen your network and protect its role in helping you achieve your business and technical goals.

The Cisco Security Optimization Service combines network security assessment, design, support, and learning activities in one comprehensive subscription package.

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Service Benefits

Along with improving the security posture and responsiveness of your organization's network, Cisco Services for Email and Web Security enable the following business benefits:

- Reduce operating costs by improving your ability to identify and mitigate vulnerabilities, anticipate resource and technical requirements, and effectively plan for infrastructure changes
- Improve decision making and augment IT skill sets by using Cisco expertise to proactively identify and address vulnerabilities, to protect against emerging threats, and to plan enhancements to your security infrastructure
- Extend your investment by optimizing the features and capabilities of your existing security solutions

Why Cisco Services?

Realize the full business value of your technology investments more quickly with intelligent, customized services from Cisco and our partners. Backed by deep networking expertise and a broad ecosystem of partners, Cisco Services enable you to successfully plan, build, and manage your network as a powerful business platform. Whether you are looking to quickly seize new opportunities to meet rising customer expectations, improve operational efficiency to lower costs, mitigate risk, or accelerate growth, we have a service that can help you.

Availability

Cisco Email and Web Security Services are available globally. Service delivery details may vary by region.

Further Information

For more information about Cisco Security Services, visit www.cisco.com/go/services/security or contact your local Cisco account representative.