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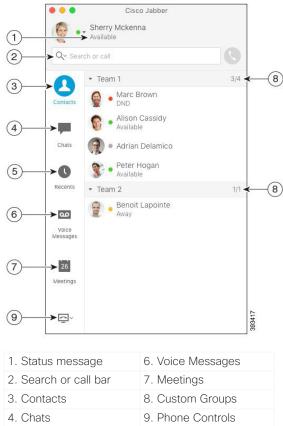
5. Recents

# Cisco Jabber for Mac 11.9

# Quick Start Guide

## Hub Window

Note: This document might include features or controls that are not available in the deployment of Cisco Jabber for Mac that you are using.



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# Use My Computer for Calls

You can tell Cisco Jabber for Mac to send calls to your computer or to your phone.

#### Procedure

- 1. From your hub window, open the Phone Controls drop-down menu.
- 2. Select your preference.

# Set Up My Phone Accessories

You can change which microphone and speakers are used by the client when you have at least one phone accessory for call control.

#### Procedure

- 1. In the hub window, open the Phone Controls dropdown menu.
- 2. Select **Use my Computer for Calls**. You can see your current phone accessories.
- To change your phone accessories, select Audio/ Video Preferences.... You can also test the sound on your devices.

# Customize My Client

You can access your options and preferences for Cisco Jabber to customize how your client behaves.

Procedure

- 1. Select Jabber > Preferences.
- 2. Make your selections.

# Forward Calls

To avoid missing calls when you are not at your desk, you can forward calls to another phone number.

### Procedure

- 1. From your hub window, open the Phone Controls drop-down menu.
- 2. Select **Forward Calls to** and select your preference from the available list.

## Review Voice Messages

You can listen to voice messages and delete messages.

### Procedure

- 1. From your hub window, select the Voice Message tab.
- 2. Select the play icon to listen to your voice message.
- 3. To delete your voice message, right click on the voice message and select **Delete**.

### Forward Voice Messages

You can forward messages and record your own message to send with the forwarded message.

#### Procedure

- 1. From your hub window, select the **Voice Message** tab.
- 2. Right click on the voice message and choose **Forward Message.**
- 3. Select **Record** to record your own message to attach to the voice message.
- 4. Add contacts and select Send.

# Start a Conference

You can easily start a conference call with your contacts.

### Procedure

- 1. Select two or more contacts or the header of your contact group in the **Contacts** tab.
- 2. Choose the call icon.
- 3. Add additional participants.
- 4. Update the topic for your group chat.
- 5. Select Invite.

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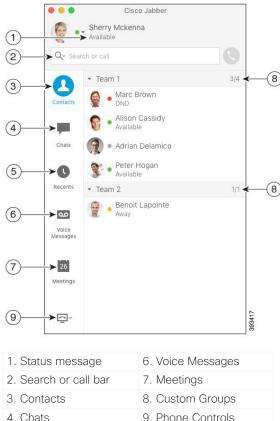
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# Collaborate with My Contacts



When chatting with a contact, you can use controls to:

- · Share your screen
- Start a meeting in your Collaboration Meeting Room
- Show or hide the participant list
- Start a phone call

## Start a WebEx Meeting

Start a WebEx meeting directly from a chat window with another user without having to schedule a meeting in your calendars first.

#### Procedure

- 1. From the chat window, select the **More** icon.
- 2. Select Meet Now.

# Chat Options



In a chat you can:

- Send a screen capture
- · Send a file
- Insert an emoticon
- Edit the font
- Edit font color
- · Add participants to create a group chat

## Start a Group Chat

Easily start a group chat with your contacts.

### Procedure

- 1. Select a contact in the Contacts tab.
- 2. From the right-click menu, select Start Group Chat.
- 3. Add additional participants in the People field.
- 4. Enter the topic for your group chat.
- 5. Select Invite

# Add External Contacts

When chatting with a contact, you can use controls to add that contact to your contact list.

#### Procedure

- 1. Select Contacts then New Contact.
- 2. Add an IM address for the contact.
- 3. Add a Display Name, which will be displayed in the contact list.
- 4. Select a Group to add your contact.
- 5. Select Add.

# Add a Directory Group

Add groups from your organization's directory to your Contacts.

#### Procedure

- 1. Select Contacts then New Directory Group.
- 2. Enter a directory group.
- 3. Select Add.

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