

Cisco 2621 - PBX Interoperability: Ericsson MD-110 Rel BC9 PBX with Cisco CallManager using E1 PRI-NET5 Gateway

Introduction

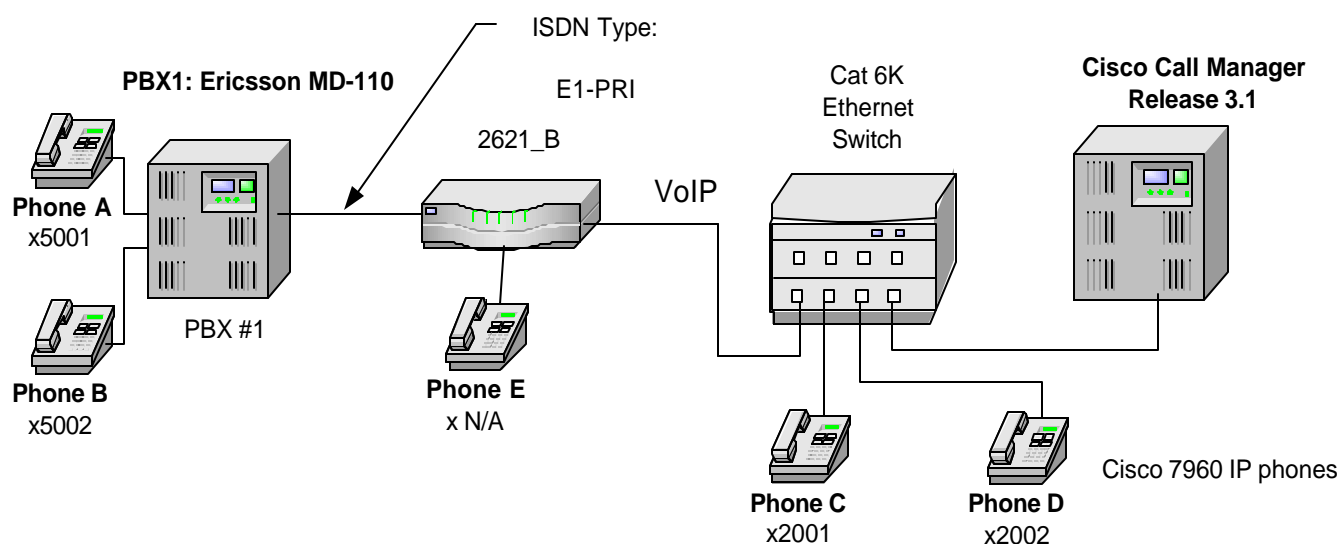
This is an application note for the Ericsson MD-110 Release BC9 PBX with Cisco CallManager using the Cisco 2621 E1 PRI-NET5 Gateway. Connectivity is achieved by using the ETSI standard PRI protocol. The Ericsson MD-110 can be configured as either NETWORK or USER side.

This feature supports calling/called number.

Note: The Ericsson MD-110 PBX user interface is very cryptic. All parameters and options are mapped to position-dependent numeric fields within the various commands listed below. The user must have the correct revision of the Ericsson MD-110 PBX Administration manual to be able to decipher each field position to determine its meaning. Therefore it is advised not to make changes to an MD-110 PBX unless you know exactly what you are doing. A single number out of place in a command string can cause unusual behavior on the PBX.

Network Topology

Basic Call Setup End-to-End Configuration





As shown in the diagram above, an Ericsson MD-110 PBX was connected via an ISDN E1 PRI link to a Cisco 2621, which in turn, was connected to an Ethernet switch. The interoperability testing involved Layers 1, 2 and 3 on the ISDN PRI link between a Cisco 2621 and the PBX.

The Ericsson MD-110 uses a command line interface where many switch features are changed with a single command. The PBX documentation must be consulted to make changes. Physical layer parameters (along with many other features) are controlled by using **RODAI** command.

Layer 2 and 3 packet exchanges were monitored using an Acacia Clarinet protocol analyzer, bridged across the PRI link in high impedance mode.

Layer 2 Q.921 packets were monitored to ensure that each PBX/2621 software configuration properly exchanged SABME/UA packets to initialize the ISDN link, and then RR packets were exchanged every 30 seconds.

Layer 3 Q.931 packets were monitored to ensure that the appropriate call setup/teardown packets were exchanged for each configuration, and that the SETUP packets contained the mandatory Information Elements with the necessary details, as well as optional IEs such as calling name and number.

Telephone calls were made end-to-end in both directions through the Cisco 2621 gateway, and a check was made to ensure that there was an audio path in both directions for each call.

Limitations

- Calling name delivery and presentation features are not supported by the Ericsson MD-110 PBX.
- When calling from Cisco 7960 IP phone to an Ericsson digital phone, calling/called number is displayed on both phones after the call is answered as expected.
- When calling from an Ericsson digital phone to a Cisco 7960 IP phone, IP phone displays the connected number after the call is answered. The Ericsson phone does not get updated when the call is answered. It displays the word "PRIVATE" instead. It was verified using ISDN protocol analyzer that the Cisco CallManager was not sending "connected number" information in the connect message back to the PBX.

System Components

Hardware Requirements

- Cisco 2621 with 2MFT E1 Port
- Ericsson MD-110 PBX, TLU76/1.

Software Requirements

- Cisco IOS Software Release 12.2(3.5)T
- PBX Software Release BC9
- Cisco CallManager Release 3.1

Configuration

Configuring the Ericsson MD-110 PBX

The Ericsson MD-110, supports both "USER" (peer-slave) and "NETWORK" (peer-master) protocol sides by using **RODAI** command.

Configure in the following sequence:



1. **ROCAI** Route Category Initiate
2. **RODAI** Route Data Initiate
3. **ROEQI** Route Equipment Initiate
4. **RODDI** Route External Destination Data Initiate

Route Category Initiate

Setup internal characteristics for the route. Ex. Traffic direction, services, Bearer capabilities.

< **ROCAP:ROU=20;**

ROUTE CATEGORY DATA

ROU	SEL	TRM	SERV	NODG	DIST	DISL	TRAF	SIG	BCAP
20	711000000000	7	3110000010	0	5	20	03151515	211100000031	111111

Route Data Initiate

E1-PRI Route Protocol Characteristics, protocol side " Network."

< **RODAP:ROU=20;**

ROUTE DATA

ROU	TYPE	VARC	VARI	VARO	FILTER
20	SL60	H'00000010	H'05400000	H'06310000	NO

E1-PRI Route Protocol Characteristics, protocol side " User"

< **RODAP:ROU=20;**

ROUTE DATA



ROU	TYPE	VARC	VARI	VARO	FILTER
-----	------	------	------	------	--------

20	SL60	H'00000010	H'05400000	H'06110000	NO
----	------	------------	------------	------------	----

Route Equipment Initiate

E1-PRI trunk lines (B-channels)

< ROEDP:ROU=20,TRU=ALL;

ROUTE EQUIPMENT DATA

ROU	TRU	EQU	SQU	INDDAT
20	001-1	001-1-40-01		H'000000000000
20	001-2	001-1-40-02		H'000000000000
20	001-3	001-1-40-03		H'000000000000
20	001-4	001-1-40-04		H'000000000000
20	001-5	001-1-40-05		H'000000000000
20	001-6	001-1-40-06		H'000000000000
20	001-7	001-1-40-07		H'000000000000
20	001-8	001-1-40-08		H'000000000000
20	001-9	001-1-40-09		H'000000000000
20	001-10	001-1-40-10		H'000000000000
20	001-11	001-1-40-11		H'000000000000
20	001-12	001-1-40-12		H'000000000000
20	001-13	001-1-40-13		H'000000000000
20	001-14	001-1-40-14		H'000000000000
20	001-15	001-1-40-15		H'000000000000
20	001-17	001-1-40-17		H'000000000000
20	001-18	001-1-40-18		H'000000000000
20	001-19	001-1-40-19		H'000000000000
20	001-20	001-1-40-20		H'000000000000



20	001-21	001-1-40-21	H'000000000000
20	001-22	001-1-40-22	H'000000000000
20	001-23	001-1-40-23	H'000000000000
20	001-24	001-1-40-24	H'000000000000
20	001-25	001-1-40-25	H'000000000000
20	001-26	001-1-40-26	H'000000000000
20	001-27	001-1-40-27	H'000000000000
20	001-28	001-1-40-28	H'000000000000
20	001-29	001-1-40-29	H'000000000000
20	001-30	001-1-40-30	H'000000000000
20	001-31	001-1-40-31	H'000000000000

END

Route External Destination Data Initiate

Route and Access Code for the trunk Information- Note PRI uses Route 20

< **RODDP:DEST=ALL;**

EXTERNAL DESTINATION ROUTE DATA

DEST	DRN	ROU	CHO	CUST	ADC	TRC	SRT	NUMACK	PRE
2	20				100500000000025000	0	1	0	
30	1				100500000000025000	0	3	0	
31	2				100500000000025000	0	3	0	
32	3				100500000000025000	0	3	0	
33	4				100500000000025000	0	3	0	
34	5				100500000000025000	0	3	0	
35	6				000500000000025000	0	3	0	
36	7				000500000000025000	0	3	0	
37	8				000500000000025000	0	3	0	
39	21				100500000000025000	0	3	0	



40	11	100500000000025000 0	3	0
41	12	000500000000025000 0	3	0
42	13	000500000000025000 0	3	0

END

Configuring Cisco CallManager

H.323 (Cisco 2621) Gateway Configuration

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

Gateway Configuration [Back to Find/List Gateways](#)

Product : H.323 Gateway
Gateway : 10.1.1.129
Device Protocol: H.225
Registration: Unknown
IP Address: 10.1.1.129

Status: Update completed. Reset the gateway to have the changes take affect.

Device Name*
Description
Device Pool*
Media Resource Group List

Restart succeeded. Local intranet



Network Hold Audio Source	< None >
User Hold Audio Source	< None >
Calling Search Space	< None >
Location	< None >
Caller ID DN	
Calling Party Selection*	Originator
Presentation Bit*	Allowed
Display IE Delivery	<input checked="" type="checkbox"/>
Gatekeeper Name	< None >
Media Termination Point Required	<input type="checkbox"/>
Num Digits*	23
Sig Digits	<input type="checkbox"/>
Prefix DN	
Run H225D On Every Node	<input checked="" type="checkbox"/>
Called party IE number type unknown*	Cisco CallManager

Restart succeeded.

Local intranet



Required	
Num Digits*	23
Sig Digits	<input type="checkbox"/>
Prefix DN	
Run H225D On Every Node	<input checked="" type="checkbox"/>
Called party IE number type unknown*	Cisco CallManager
Calling party IE number type unknown*	Cisco CallManager
Called Numbering Plan*	Cisco CallManager
Calling Numbering Plan*	Cisco CallManager
* indicates required item	
Back to Find/List Gateways	

Restart succeeded.

Local intranet



Route Pattern Configuration

[System](#) [Route Plan](#) [Service](#) [Feature](#) [Device](#) [User](#) [Application](#) [Help](#)

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Route Pattern Configuration

[Add a New Route Pattern](#)
[Back to Find/List Route Patterns](#)

Route Pattern: 6.XXXX

Status: Ready
Note: Any update to this route pattern automatically resets the associated gateway/route list

[Copy](#) [Update](#) [Delete](#) [Cancel Changes](#)

Pattern Definition

Route Pattern*	<input type="text" value="6.XXXX"/>
Partition	<input data-bbox="493 884 776 913" type="text" value=" < None > "/>
Numbering Plan*	<input data-bbox="493 926 776 955" type="text" value="North American Numbering Plan"/>
Route Filter	<input data-bbox="493 968 776 997" type="text" value=" < None > "/>
Gateway/Route List*	<input data-bbox="493 1010 797 1039" type="text" value="10.1.1.129"/> (Edit)
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern

Local intranet



Partition	< None >
Numbering Plan*	North American Numbering Plan
Route Filter	< None >
Gateway/Route List*	10.1.1.129 (Edit)
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern
<input checked="" type="checkbox"/> Provide Outside Dial Tone	<input type="checkbox"/> Urgent Priority
Calling Party Transformations	
<input type="checkbox"/> Use Calling Party's External Phone Number Mask	
Calling Party Transform Mask	
Prefix Digits (Outgoing Calls)	
Called Party Transformations	
Discard Digits	PreDot
Called Party Transform Mask	
Prefix Digits (Outgoing Calls)	
* indicates required item.	

Configuring the Cisco 2621

The Cisco 2621 router with ISDN switch type setting of primary-net5 supports both protocol sides by using the “**isdn protocol-emulate network/user**” command.

```
2621_B# show version
```

```
Cisco Internetwork Operating System Software
```

```
IOS (tm) C2600 Software (C2600-JS-M), Version 12.2(3.5)T, MAINTENANCE INTERIM SOFTWARE
```

```
TAC Support: http://www.cisco.com/tac
```

```
Copyright (c) 1986-2001 by cisco Systems, Inc.
```

```
Compiled Fri 03-Aug-01 22:45 by ccai
```

```
Image text-base: 0x80008088, data-base: 0x81631DD8
```

```
ROM: System Bootstrap, Version 12.1(3r)T2, RELEASE SOFTWARE (fc1)
```



2621_B uptime is 16 hours, 6 minutes

System returned to ROM by power-on

System image file is "flash:c2600-js-mz.122-3.5.T"

cisco 2621 (MPC860) processor (revision 0x200) with 56320K/9216K bytes of memory

.

Processor board ID JAD051516TX (503811939)

M860 processor: part number 0, mask 49

Channelized E1, Version 1.0.

Bridging software.

X.25 software, Version 3.0.0.

SuperLAT software (copyright 1990 by Meridian Technology Corp).

TN3270 Emulation software.

Primary Rate ISDN software, Version 1.1.

2 FastEthernet/IEEE 802.3 interface(s)

31 Serial network interface(s)

2 Channelized E1/PRI port(s)

32K bytes of non-volatile configuration memory.

16384K bytes of processor board System flash (Read/Write)

Configuration register is 0x2102

2621_B# **show configuration**

Using 1813 out of 29688 bytes

!

version 12.2

no parser cache

service timestamps debug datetime msec localtime show-timezone

service timestamps log uptime

no service password-encryption

!



```
hostname 2621_B

!

no logging buffered

enable password cisco

!

!

!

memory-size iomem 15

voice-card 1

    dspfarm

!

ip subnet-zero

!

!

no ip domain-lookup

!

isdn switch-type primary-net5

!

!

voice class codec 1

    codec preference 1 g729r8

    codec preference 2 g711ulaw

    codec preference 3 g711alaw

!

!

!

!
```



Important Information

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.



Corporate Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 526-4100

European Headquarters

Cisco Systems International BV
Haarlerbergpark
Haarlerbergweg 13-19
1101 CH Amsterdam
The Netherlands
www-europe.cisco.com
Tel: 31 0 20 357 1000
Fax: 31 0 20 357 1100

Americas Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-7660
Fax: 408 527-0883

Asia Pacific Headquarters

Cisco Systems, Inc.
Capital Tower
168 Robinson Road
#22-01 to #29-01
Singapore 068912
www.cisco.com
Tel: +65 317 7777
Fax: +65 317 7799

Cisco Systems has more than 200 offices in the following countries and regions. Addresses, phone numbers, and fax numbers are listed on the Cisco Web site at www.cisco.com/go/offices.

Argentina • Australia • Austria • Belgium • Brazil • Bulgaria • Canada • Chile • China PRC • Colombia • Costa Rica • Croatia • Czech Republic • Denmark • Dubai, UAE • Finland • France • Germany • Greece • Hong Kong SAR • Hungary • India • Indonesia • Ireland • Israel • Italy • Japan • Korea • Luxembourg • Malaysia • Mexico • The Netherlands • New Zealand • Norway • Peru • Philippines • Poland • Portugal • Puerto Rico • Romania • Russia • Saudi Arabia • Scotland • Singapore • Slovakia • Slovenia • South Africa • Spain • Sweden • Switzerland • Taiwan • Thailand • Turkey • Ukraine • United Kingdom • United States • Venezuela • Vietnam • Zimbabwe

Copyright 2003 Cisco Systems, Inc. All rights reserved. Cisco, Cisco Systems, and the Cisco Systems logo are registered trademarks or trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and certain other countries. All other trademarks mentioned in this document or Web site are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0301R)