



Release Notes for Cisco Secure Email Encryption Service Add-Ins 1.0.0

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What's New

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What's New in Release 1.0.0-346 for Add-In Client

No new features have been added in this release.

What's New in Release 1.0.0-008 for Add-In Client

This release consists of some bug fixes for Secure Email Encryption Service Add-In client. For more information, see [Fixed Issues, page 4](#).

What's New in Release for Add-In Server

This release consists of some bug fixes for Secure Email Encryption Service Add-In server. For more information, see [Fixed Issues, page 4](#).

What's New in Release 1.0.0-007 for Add-In Client

Feature	Description
Option to Remember Password in Add-In client	Admin can configure the number of days the password will be stored in the Add-In, so that users need not enter their password every time they open the client. The 'Remember me' checkbox is introduced in the Add-In client login page. For more information, see Cisco Secure Email Encryption Service Account Administrator Guide.
Option for Selecting Storage Preference	You can configure the preferred storage to save a copy of the encrypted envelope when this feature is enabled. The following storage options are available: <ul style="list-style-type: none"> • Cisco Storage • Microsoft OneDrive Storage For more information, see Cisco Secure Email Encryption Service Account Administrator Guide.


Note

The external storage feature is available in English language only. Other languages are not supported for this feature in this release.

Changes in Behaviour

- [Changes in Behaviour in Release 1.0.0-346 for Add-In Client, page 3](#)

Changes in Behaviour in Release 1.0.0-346 for Add-In Client

Effective with this release, users composing messages will no longer have to enter their password in the Secure Email Encryption Add-In, if the encryption type is set as "Flag".

About Cisco Secure Email Encryption Service Add-In

The Cisco Secure Email Encryption Service add-in allows you to encrypt your messages directly from Microsoft Outlook with a single click. You can install this add-in on Microsoft Outlook (for Windows and macOS) and Outlook Web App.

Installing and Configuring the Cisco Secure Email Encryption Service Add-In

You can download the manifest file for Encryption Add-in from the Cisco Secure Email Encryption Service Administrator portal. To encrypt your messages, install and configure the Cisco Secure Email Encryption Service add-in on your Microsoft Outlook.



Note

To install the Secure Email Encryption Service Add-in, you have two options. If you are using Outlook for Windows or macOS, click the **Get Add-ins** button located on the Ribbon or Toolbar. However, if you do not see this button in your Outlook app, you can follow these steps to install the add-in via your web browser.

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- Step 1** Open your web browser and go to <https://aka.ms/olksideload> and log in with your credentials.
 - Step 2** On the pop-up that appears, click **My add-ins**.
 - Step 3** Under Custom Addins, click **Add a custom add-in > Add from File**.
 - Step 4** Install the Cisco Secure Email Encryption Service add-in from the manifest file.
 - Step 5** Follow the on-screen instructions to complete the installation process.
 - Step 6** After installation, restart your Outlook app to see the encryption add-in.
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Supported Configurations

See [Compatibility Matrix for Cisco Secure Email Encryption Service](#).

Fixed Issues

- [Fixed Issues in Release 1.0.0-346 for Add-In Client, page 4](#)
- [What's New in Release 1.0.0-008 for Add-In Client, page 2](#)
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Fixed Issues in Release 1.0.0-346 for Add-In Client

There are no known issues or fixed issues for this release.

Fixed Issues in Release 1.0.0-008 for Add-In Client

There are no known issues or fixed issues for this release.

Fixed Issues in Release for Add-In Server

- CSCwi57604 - Add-In Server fails to send the encrypted emails because of Microsoft Error 404.

Fixed Issues in Release 1.0.0-007 for Add-In Client

Fixed Issues	https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&kw=*&bt=custV&sb=fr&rls=1.0.0-007&prdNam=Cisco%20Registered%20Envelope%20Service
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Bug Search Tool Requirements

Use the Cisco Bug Search Tool to find information about the known defects in this release.

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

Finding Information about Fixed and Known Issues

Use the Cisco Bug Search Tool to find the most current information about resolved defects.

Before You Begin

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco account credentials.
- Step 3** In Product (Series/Model) field, enter *Cisco Secure Email Encryption Service*.
- Step 4** In Releases field, enter the version of the release, for example, 1.0.0-008
- Step 5** Depending on your requirements, do one of the following:
- To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.
 - To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.
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Note

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Related Documentation

Product	Guide	Location
Cisco Secure Email Gateway	Release Notes	https://www.cisco.com/c/en/us/support/security/email-security-appliance/products-release-notes-list.html
	User Guide	https://www.cisco.com/c/en/us/support/security/email-security-appliance/products-user-guide-list.html
Cisco Secure Email Encryption Service	Release Notes	https://www.cisco.com/c/en/us/support/security/email-encryption/products-release-notes-list.html
	User Guide	https://www.cisco.com/c/en/us/support/security/email-encryption/products-user-guide-list.html
Microsoft 365 Admin Center	Publish Office Add-Ins Using Centralized Deployment via the Microsoft 365 Admin Center	https://docs.microsoft.com/en-us/office/dev/add-ins/publish/centralized-deployment

Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: <https://www.cisco.com/support>
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: tac@cisco.com

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

To have a list of all new and revised Cisco technical documentation delivered directly to your desktop using a reader application, subscribe to *What's New in Cisco Product Documentation* as an RSS feed by clicking the RSS icon on the What's New page. The RSS feeds are a free service.

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