

Release Notes for Cisco FindIT Network Discovery Utility, Version 2.0.4

First Published: 2017-09-20

Introduction

These release notes describe the recommended practices and known issues that apply to software version 2.0.4 of Cisco FindIT Network Discovery Utility.

What's New in Cisco FindIT, Release 2.0.4

The following changes have been made in Cisco FindIT Network Discovery Utility version 2.0.4:

- Update social media links to reflect site changes
- Fixes a problem where the FindIT Utility reports unreachable devices when running on a Hyper-V host (CSCvb00969)
- Resolves a DLL Pre-Loading Vulnerability in the FindIT Utility installer (CSCve89785)

System Requirements for Cisco FindIT Network Discovery Utility

Your PC must meet the following requirements to run Cisco FindIT.

- Operating system:
 - Microsoft Windows 7, 8, 8.1 or 10
 - ° Apple OS X 10.8 or above
- Web browser
 - Apple Safari version 7 or above
 - ° Google Chrome version 34 or above
 - Microsoft Internet Explorer version 10 or above
 - Mozilla Firefox 30 or above
- Your network devices must meet the following requirements to be monitored and accessed through Cisco FindIT.

• Must be on the same subnet as the PC that is running Cisco FindIT.

1

• Must be a Cisco Small Business device with the Bonjour service supported and enabled (see the Administration Guide or Online Help for the device).

Limitations and Restrictions

Be aware of the following issues when using Cisco FindIT to monitor and manage the network:

Problem	Solution
If the master access point in a Single Point Setup cluster is removed from the cluster, FindIT will not automatically update the device tree. (CSCuy00810)	Manually refresh the device tree
In rare circumstances, the device tree can take up to a minute to accurately reflect changes to Single Point Setup cluster membership. The member count may also be incorrect. (CSCuy00820)	Manually refresh the device tree
If HTTPS access to the administration Graphical User Interface (GUI) of a device is disabled, it may take up to two minutes before FindIT will connect using HTTP when double-clicking on the device in the Discovery view. Within those two minutes, the browser will report the administration GUI as being unreachable. (CSCut68745)	Wait for two minutes after disabling HTTPS before using FindIT to connect to the administration GUI; you may also manually enter the HTTP URL into the address bar of the browser using the IP address visible in the device information tooltip.

Where to Find Support

For current support information, visit the following URLs:

Table 1: Where to Find Support

Support		
Cisco FindIT Network Management Support Forums	https://supportforums.cisco.com/t5/ findit-network-management/ct-p/2116-findit	
Phone Support Contacts	http://www.cisco.com/go/sbsc	
Cisco Small Business Support Forums	http://www.cisco.com/go/smallbizsupport	
Product Documentation		
Cisco FindIT Network Management Support and Documentation Resources	http://www.cisco.com/c/en/us/support/ cloud-systems-management/ findit-network-management/ tsd-products-support-series-home.html	

© 2017 Cisco Systems, Inc. All rights reserved.