



Cisco WebEx Social Compatibility Guide

This document provides compatibility information for supported components and applications for Cisco WebEx Social 3.4.2, 3.4, 3.3, 3.1, and 3.0.

Note: Due to different publication schedules, there may be inconsistencies between compatibility guides for different Cisco products. The most recently updated version of this document contains current information for Cisco WebEx Social.

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WebEx Social 3.4.2 Component and Application Compatibility

Component / Application	Support	Notes
Browser		
Internet Explorer 9	Windows 7	Compatibility view is not supported. Offered with UI and feature limitations.
Internet Explorer 8	Windows XP	Compatibility view is not supported. Offered with UI and feature limitations.
Firefox 26	Windows 7	
	Mac OS X 10.6.x Mac OS X 10.7.x Mac OS X 10.8.x	The Cisco Call Plug-in is not supported on Mac OS X 10.6.x.
Safari 6.1.1	Mac OS X 10.6.x Mac OS X 10.7.x Mac OS X 10.8.x	The Cisco Call Plug-in is not supported on Mac OS X 10.6.x.
Chrome 32	Windows 7	
	Mac OS X 10.6.x Mac OS X 10.7.x Mac OS X 10.8.x	The Cisco Call Plug-in is not supported on Mac OS X 10.6.x.
Calendar		
Exchange Server*	2010, 2007, 2003	
IBM Lotus Domino Server*	8.5.0, 8.5.1, 8.5.2	
WebEx	Meeting Place Administration Center 8.0.1.3 Meeting Place 8.x Meeting Center 8.5 Meetings 11 Event Center 6.5 Training Center 5.5	SSO is not supported.
Email Integration		
Outlook	2010, 2007, 2003, 2011 for Mac OS	
Outlook Web Access	2010, 2007, 2003	
Lotus Notes	8.5.x	Email clients other than those listed here vary in their abilities to render HTML content and so may not provide an optimal user experience.
Thunderbird	9.0.1, 14.0	
WebEx Social for Notes Plug-in		
Lotus Notes*	8.5.2 on Windows XP, Windows 7 (32- and 64-bit) 8.5.2 on Mac OS X 10.7.4	Lotus Notes 8.5.3 is known not to work if freshly installed on Mac OS X 10.8.x due to changes in the folder structure for the Notes Application package, but existing installations upgraded to 10.8.x will work.
WebEx Social for Office / Cisco Social for Office Plug-in		

Microsoft Outlook*	2007 (32-bit) on Windows XP (32-bit) 2010 (32- and 64-bit) on Windows 7 (32- and 64-bit)	
Cisco WebEx Social UC Components		
Chat & Presence (Chat Server)	CUP* 8.6.1, 9.0 Cisco WebEx Messenger* C7.5.9	Previously known as WebEx Connect.
Cisco Jabber	OCS 2007 R2 with OCS CWA 2007 Cisco Jabber for Windows 9.1.x, 9.2 Cisco Jabber for Mac 8.6.5, 9.2.1 Cisco Jabber for iPhone 9.1.2 Cisco Jabber IM for iPhone 9.0(5) Cisco Jabber for iPad 9.2	Cisco WebEx Social for iPhone and iPad 3.1 supports click to call and click to chat by launching the Cisco Jabber client
Visual Voicemail*	Unity Connection 8.6.1, 9.0, 9.1	
Cisco Call Plug-in*	CUCM 8.6.2, 9.0	Also known as Cisco WebCommunicator or CWIC
WebDialer (Click-to-Call)*	CUCM 8.6.2, 9.0	Cisco WebEx Social supports all phones that are supported by CUCM WebDialer, which includes phones that are supported by CTI. For information about CTI-supported phones, go to http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/itapi_dev/8_0_1/supporteddevices.html .
Cisco WebEx Social Mobility		
Cisco WebEx Social 3.3 for iPhone and iPad	All devices running iOS 6.x or 7.x	
Show & Share*		
Show & Share	5.3	When using Show & Share release 5.3 with Cisco WebEx Social, do not install Show & Share patch1.
Content Management Systems Integration*		
Documentum	6.5 and 6.7 with CMIS enabled	Integrates via the External Document Repository application and supports only Basic authentication.
VMware vSphere†		
VMware vSphere	5.0 4.1	
Single Sign-On (SSO) Integration		
Kerberos*	5	Supported only with RC4-HMAC encryption.
SiteMinder*	6.0	
Identity Providers	SAML 2.0 with Active Directory and Shibboleth	Only for WebEx Social Cloud
LDAP		
LDAP-Windows AD	Windows Server 2003, 2008	
Storage		
NFS	4	
Hardware Requirements for Cisco WebEx Social 3.0†		
Cisco Unified Computing Server (UCS)	Must support VMware vSphere versions 4.1 and later	CPU and RAM capacity requirements depend on deployment size and user usage patterns. See Cisco WebEx Social Installation Guide to determine the appropriate UCS model number and hardware configuration for your deployment.
Cameras†		
Cisco VTIII, resolution up to VGA Logitech C920 Logitech Pro 9000 Microsoft LifeCam 6000 Tandberg Precision HD devices		

* Not supported on WebEx Social Cloud

† Not applicable to WebEx Social Cloud

WebEx Social 3.4 Component and Application Compatibility

Component / Application	Support	Notes
Browser		
Internet Explorer 9	Windows 7	Compatibility view is not supported.
Internet Explorer 8	Windows XP	Compatibility view is not supported.
Firefox 21	Windows 7	
	Mac OS X 10.6.x Mac OS X 10.7.x Mac OS X 10.8.x	The Cisco Call Plug-in is not supported on Mac OS X 10.6.x.
Safari 6.0.4	Mac OS X 10.6.x Mac OS X 10.7.x Mac OS X 10.8.x	The Cisco Call Plug-in is not supported on Mac OS X 10.6.x.
Chrome 27	Windows 7	
	Mac OS X 10.6.x Mac OS X 10.7.x Mac OS X 10.8.x	The Cisco Call Plug-in is not supported on Mac OS X 10.6.x.
Calendar		

Exchange Server*	2010, 2007, 2003	
IBM Lotus Domino Server*	8.5.0, 8.5.1, 8.5.2	
WebEx	Meeting Place Administration Center 8.0.1.3 Meeting Place 8.x Meeting Center 8.5 Meetings 11 Event Center 6.5 Training Center 5.5	SSO is not supported.
Email Integration		
Outlook	2010, 2007, 2003, 2011 for Mac OS	
Outlook Web Access	2010, 2007, 2003	Email clients other than those listed here vary in their abilities to render HTML content and so may not provide an optimal user experience.
Lotus Notes	8.5.x	
Thunderbird	9.0.1, 14.0	
WebEx Social for Notes Plug-in		
Lotus Notes*	8.5.2 on Windows XP, Windows 7 (32- and 64-bit) 8.5.2 on Mac OS X 10.7.4	Lotus Notes 8.5.3 is known not to work if freshly installed on Mac OS X 10.8.x due to changes in the folder structure for the Notes Application package, but existing installations upgraded to 10.8.x will work.
WebEx Social for Office / Cisco Social for Office Plug-in		
Microsoft Outlook*	2007 (32-bit) on Windows XP (32-bit) 2010 (32- and 64-bit) on Windows 7 (32- and 64-bit)	
Cisco WebEx Social UC Components		
Chat & Presence (Chat Server)	CUP* 8.6.1, 9.0 Cisco WebEx Messenger* C7.5.9	Previously known as WebEx Connect.
Cisco Jabber	OCS 2007 R2 with OCS CWA 2007 Cisco Jabber for Windows 9.1.x Cisco Jabber for Mac 8.6.5, 9.0.1 Cisco Jabber for iPhone 9.1.2 Cisco Jabber IM for iPhone 9.0(5) Cisco Jabber for iPad 9.2	Cisco WebEx Social for iPhone and iPad 3.1 supports click to call and click to chat by launching the Cisco Jabber client
Visual Voicemail*	Unity Connection 8.6.1, 9.0, 9.1	
Cisco Call Plug-in*	CUCM 8.6.2, 9.0	Also known as Cisco WebCommunicator or CWIC
WebDialer (Click-to-Call)*	CUCM 8.6.2, 9.0	Cisco WebEx Social supports all phones that are supported by CUCM WebDialer, which includes phones that are supported by CTI. For information about CTI-supported phones, go to http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/8_0_1/supporteddevices.html .
Cisco WebEx Social Mobility		
Cisco WebEx Social 3.3 for iPhone and iPad	All devices running iOS 5.x or 6.x.	
Show & Share*		
Show & Share	5.3	
Content Management Systems Integration*		
Documentum	6.5 and 6.7 with CMIS enabled	Integrates via the External Document Repository application and supports only Basic authentication.
SharePoint	2007 2010	Integrates in native repository mode or through the External Document Repository application. As a native repository, supports only Basic authentication. As an external document repository, supports both Kerberos with RC4-HMAC and Basic authentication. Integrates through the External Document Repository application. Supports both Kerberos with RC4-HMAC and Basic authentication.
VMware vSphere†		
VMware vSphere	5.0 4.1	
Single Sign-On (SSO) Integration		
Kerberos*	5	Supported only with RC4-HMAC encryption.
SiteMinder*	6.0	
Identity Providers	SAML 2.0 with Active Directory and Shibboleth	Only for WebEx Social Cloud
LDAP		
LDAP-Windows AD	Windows Server 2003, 2008	
Storage		
NFS	4	
Hardware Requirements for Cisco WebEx Social 3.0†		
Cisco Unified Computing Server (UCS)	Must support VMware vSphere versions 4.1 and later	CPU and RAM capacity requirements depend on deployment size and user usage patterns. See Cisco WebEx Social Installation Guide to determine the appropriate UCS model number and hardware configuration for your deployment.
Cameras†		
Cisco VTIII, resolution up to VGA Logitech C920 Logitech Pro 9000 Microsoft LifeCam 6000 Tandberg Precision HD devices		

* Not supported on WebEx Social Cloud
† Not applicable to WebEx Social Cloud

WebEx Social 3.3 Component and Application Compatibility

Component / Application	Support	Notes	
Browser			
Internet Explorer 9	Windows 7	Compatibility view is not supported.	
Internet Explorer 8	Windows 7 Windows XP	Compatibility view is not supported. Compatibility view is not supported.	
Firefox 19	Windows 7 Mac OS X 10.7.1 Mac OS X 10.6.8	Video calls are not supported. Video calls are not supported.	
Safari 5.1	Mac OS X 10.7.1 Mac OS X 10.6.8	Video calls are not supported. Video calls are not supported.	
Chrome 26	Windows 7 Mac OS X 10.7.1 Mac OS X 10.6.8	Video calls are not supported. Video calls are not supported.	
Calendar			
Exchange Server*	2010, 2007, 2003	SSO is not supported.	
IBM Lotus Domino Server*	8.5.0, 8.5.1, 8.5.2		
WebEx	Meeting Place Administration Center 8.0.1.3 Meeting Place 8.x Meeting Center 8.5 Meetings 11 Event Center 6.5 Training Center 5.5		
Email Integration			
Outlook	2010, 2007, 2003, 2011 for Mac OS		Email clients other than those listed here vary in their abilities to render HTML content and so may not provide an optimal user experience.
Outlook Web Access	2010, 2007, 2003		
Lotus Notes	8.5.x		
Thunderbird	9.0.1, 14.0		
Email Plugin			
Lotus Notes*	8.5.2 on Windows XP, Windows 7 (32- and 64-bit) 8.5.2 on Ubuntu 12.04.1 LTS 8.5.2 on Mac OS X 10.7.4		
Outlook*	2010, 2007		
Cisco WebEx Social UC Components			
Chat & Presence (Chat Server)	CUP* 8.6.1, 9.0 Cisco WebEx Messenger* C7.5.9	Previously known as WebEx Connect. Does not support SSO for authentication.	
Cisco Jabber	OCS 2007 R2 with OCS CWA 2007 Cisco Jabber for Windows 9.1.x Cisco Jabber for Mac 8.6.5, 9.0.1 Cisco Jabber for iPhone 9.1.2 Cisco Jabber IM for iPhone 9.0(5) Cisco Jabber for iPad 9.2	Cisco WebEx Social for iPhone and iPad 3.1 supports click to call and click to chat by launching the Cisco Jabber client	
Visual Voicemail*	Unity Connection 8.6.1, 9.0, 9.1	Also known as Cisco WebCommunicator or CWIC Cisco WebEx Social supports all phones that are supported by CUCM WebDialer, which includes phones that are supported by CTI. For information about CTI-supported phones, go to http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/8_0_1/supporteddevices.html .	
Cisco Call Plug-in*	CUCM 8.6.2, 9.0		
WebDialer (Click-to-Call)*	CUCM 8.6.2, 9.0		
Cisco WebEx Social Mobility			
Cisco WebEx Social 2.5 for iPhone and iPad*	Runs on these devices with iOS 4.3 and later: iPhone 3GS, 4, 4S, 5 iPod Touch 3 rd , 4 th , and 5 th generation iPad 1 st , 2 nd , 3 rd , and 4 th generation; iPad mini		
Cisco WebEx Social 3.1 for iPhone and iPad	Runs on these devices with iOS 5.x or 6.x: iPhone 3GS, 4, 4S, 5 iPod Touch 3 rd , 4 th , and 5 th generation iPad 1 st , 2 nd , 3 rd , and 4 th generation; iPad mini		
Show & Share*			
Show & Share	5.3		
Content Management Systems Integration*			
Documentum	6.5 and 6.7 with CMIS enabled	Integrates via the External Document Repository application and supports only Basic authentication.	
SharePoint	2007	Integrates in native repository mode or through the External Document Repository application. As a native repository, supports only Basic authentication. As an external document repository, supports both Kerberos with RC4-HMAC and Basic authentication.	

2010		Integrates through the External Document Repository application. Supports both Kerberos with RC4-HMAC and Basic authentication.
VMware vSphere†		
VMware vSphere	5.0 4.1	
Single Sign-On (SSO) Integration		
Kerberos*	5	Supported only with RC4-HMAC encryption.
SiteMinder*	6.0	
Identity Providers	SAML 2.0 with Active Directory and Shibboleth	Only for Webex Social Cloud
LDAP		
LDAP-Windows AD	Windows Server 2003, 2008	
Storage		
NFS	4	
Hardware Requirements for Cisco WebEx Social 3.0†		
Cisco Unified Computing Server (UCS)	Must support VMware vSphere versions 4.1 and higher	CPU and RAM capacity requirements depend on deployment size and user usage patterns. See Cisco WebEx Social Installation Guide to determine the appropriate UCS model number and hardware configuration for your deployment.
Cameras†		
Cisco VT111, resolution up to VGA Logitech C920 Logitech Pro 9000 Microsoft LifeCam 6000 Tandberg Precision HD devices		

* Not supported on WebEx Social Cloud

† Not applicable to WebEx Social Cloud

WebEx Social 3.1 Component and Application Compatibility

Component / Application	Support	Notes
Browser		
Internet Explorer 9	Windows 7	Compatibility view is not supported.
Internet Explorer 8	Windows 7 Windows XP	Compatibility view is not supported. Compatibility view is not supported.
Firefox 11	Windows 7 Mac OSX 10.7.1 Mac OSX 10.6.5	Video calls are not supported. Video calls are not supported.
Safari 5.1	Mac OSX 10.7.1 Mac OSX 10.6.5	Video calls are not supported. Video calls are not supported.
Chrome 17	Windows 7 Mac OSX 10.7.1 Mac OSX 10.6.5	Video calls are not supported. Video calls are not supported.
Calendar		
Exchange Server*	2010, 2007, 2003	
IBM Lotus Domino Server*	8.5.0, 8.5.1, 8.5.2	
WebEx	Meeting Place Administration Center 8.0.1.3 Meeting Place 8.x Meeting Center 8.5 Event Center 6.5 Training Center 5.5	
Email Integration		
Outlook	2010, 2007, 2003, 2011 for MacOS, Entourage	Email clients other than those listed here vary in their abilities to render HTML content and so may not provide an optimal user experience.
Outlook Web Access	2010, 2007, 2003	
Lotus Notes	8.5.x	
Thunderbird	9.0.1, 14.0	
Email Plugin		
Lotus Notes*	8.5.2 on Windows, Mac, Linux	
Outlook*	2010, 2007, 2003	
Online Meetings Integration		
Cisco WebEx Meeting Center	8.5	
Cisco WebEx Meetings	11	SSO is not supported.
Cisco WebEx Social UC Components		
Chat & Presence (Chat Server)	CUP* 8.6.1 Cisco WebEx Messenger C7.5.9	Previously known as WebEx Connect. Does not support SSO for authentication.
VVM*	OCS* 2007 R2 with OCS CWA 2007 Unity Connection 8.6.1	
WebCommunicator*	CUCM 8.6.2	Cisco WebEx Social supports all phones that are supported by CUCM WebDialer, which includes phones that are supported by CTI. For information about CTI-supported phones, go to http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/8_0_1/supporteddevices.html .
WebDialer (Click-to-Call)*	CUCM 8.6.2	
Cisco WebEx Social Mobility		
Cisco WebEx Social 2.5 for iPhone and iPad*	Runs on these devices with iOS 4.3 and later: iPhone 3GS, 4, 4S, 5 iPad 1 st , 2 nd , and 3 rd generation; iPad mini	

Cisco WebEx Social 3.1 for iPhone and iPad	Runs on these devices with iOS 5.6 or 6.x: iPhone 3GS, 4, 4S, 5 iPod Touch 3 rd , 4 th , and 5 th generation iPad 1 st , 2 nd , and 3 rd generation; iPad mini	Supported only by Cisco WebEx Social 3.1 SR2 and later.
Show & Share*		
Show & Share	5.3	
Content Management Systems Integration*		
Documentum	6.7 with CMIS enabled	Integrates via the External Document Repository portlet and supports only Basic authentication.
SharePoint	2007	Integrates in native repository mode or via the External Document Repository portlet. As a native repository, supports only Basic authentication. As an external document repository, supports both Kerberos with RC4-HMAC and Basic authentication.
	2010	Integrates via the External Document Repository portlet. Supports both Kerberos with RC4-HMAC and Basic authentication.
VMware vSphere†		
VMware vSphere	5.0 4.1 4.0	
Single Sign-On (SSO) Integration		
Kerberos*	5	Supported only with RC4-HMAC encryption.
SiteMinder*	6.0	
LDAP		
LDAP-Windows AD	Windows Server 2003	
Storage		
NFS	4	
Hardware Requirements for Cisco WebEx Social 3.0†		
Cisco Unified Computing Server (UCS)	Must support VMware vSphere versions 4.0 and higher	CPU and RAM capacity requirements depend on deployment size and end user usage patterns. See <i>Cisco WebEx Social Installation Guide</i> to determine the appropriate UCS model number and hardware configuration for your deployment.
Cameras†		
Cisco VT1111, resolution up to VGA Logitech C920 Logitech Pro 9000 Microsoft LifeCam 6000 Tandberg Precision HD devices		

* Not supported on WebEx Social Cloud

† Not applicable to WebEx Social Cloud

WebEx Social 3.0 Component and Application Compatibility

Component / Application	Support	Notes
Browser		
Internet Explorer 9	Windows 7	Compatibility view is not supported.
Internet Explorer 8	Windows 7	Compatibility view is not supported.
Internet Explorer 7	Windows XP	Compatibility view is not supported.
	Windows XP	Compatibility view, IM Chat, the Web Communicator plugin, visual voice mail, and right-to-left languages are not supported.
Firefox 11	Windows 7	
	Mac OSX 10.7.1	Video calls are not supported.
	Mac OSX 10.6.5	Video calls are not supported.
Safari 5.1	Mac OSX 10.7.1	Video calls are not supported.
	Mac OSX 10.6.5	Video calls are not supported.
Chrome 17	Windows 7	
	Mac OSX 10.7.1	Video calls are not supported.
	Mac OSX 10.6.5	Video calls are not supported.
Calendar		
Exchange Server*	2010, 2007, 2003	
IBM Lotus Domino Server*	8.5.0, 8.5.1, 8.5.2	
WebEx	Meeting Place Administration Center 8.0.1.3	
	Meeting Place 8.x	
	Meeting Center 8.5	
	Event Center 6.5	
	Training Center 5.5	
Email Integration		
Outlook	2010, 2007, 2003, 2011 for MacOS, Entourage	Email clients other than those listed here vary in their abilities to render HTML content and so may not provide an optimal user experience.
Outlook Web Access	2010, 2007, 2003	
Lotus Notes	8.5.x	
Thunderbird	9.0.1, 14.0	
Email Plugin		
Lotus Notes*	8.5.2 on Windows, Mac, Linux	Supported beginning with Cisco WebEx Social release 3.0 SR1.
Outlook*	2010, 2007, 2003	Supported beginning with Cisco WebEx Social release 3.0 SR1.
Online Meetings Integration		
Cisco WebEx Meeting Center	8.5	Supported beginning with Cisco WebEx Social release 3.0 SR1.
Cisco WebEx Meetings	11	
Cisco WebEx Social UC Components		
Chat & Presence (Chat Server)	CUP* 8.6.1	Previously known as WebEx Connect. Does not support SSO for authentication.
	Cisco WebEx Messenger C7.5.9	
	OCS* 2007 R2 with OCS CWA 2007	
VVM*	Unity Connection 8.6.1	
WebCommunicator*	CUCM 8.6.2	

WebDialer (Click-to-Call)*	CUCM 8.6.2	Cisco WebEx Social supports all phones that are supported by CUCM WebDialer, which includes phones that are supported by CTI. For information about CTI-supported phones, go to http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/8_0_1/supporteddevices.html .
Cisco WebEx Social Mobility		
Cisco WebEx Social 2.5 for iPhone and iPad*	Runs on these devices with iOS 4.3 and later: iPhone 3GS, 4, 4S, 5 iPad 1 st , 2 nd , and 3 rd generation; iPad mini	
Show & Share*		
Show & Share	5.3	
Content Management Systems Integration		
Documentum*	6.7, 6.5 with CMIS enabled	Integrates via the External Document Repository portlet and supports only Basic authentication.
SharePoint*	2007	Integrates in native repository mode or via the External Document Repository portlet. As a native repository, supports only Basic authentication. As an external document repository, supports both Kerberos with RC4-HMAC encryption and Basic authentication.
VMware vSphere†		
VMware vSphere	5.0 4.1 4.0	
Single Sign-On (SSO) Integration		
Kerberos*	5	Supported only with RC4-HMAC encryption.
SiteMinder*	6.0	
LDAP		
LDAP-Windows AD	Windows Server 2003	
Storage		
NFS	4	
Hardware Requirements for Cisco WebEx Social 3.0		
Cisco Unified Computing Server (UCS)	Must support VMware vSphere versions 4.0 and higher	CPU and RAM capacity requirements depend on deployment size and end user usage patterns. See <i>Cisco WebEx Social Installation Guide</i> to determine the appropriate UCS model number and hardware configuration for your deployment.
Cameras†		
Cisco VT111, resolution up to VGA Logitech C920 Logitech Pro 9000 Microsoft LifeCam 6000 Tandberg Precision HD devices		

* Not supported on WebEx Social Cloud

† Not applicable to WebEx Social Cloud



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