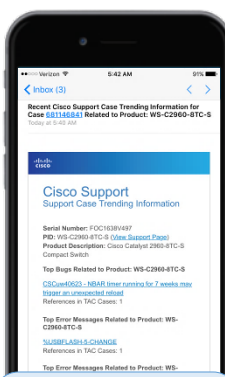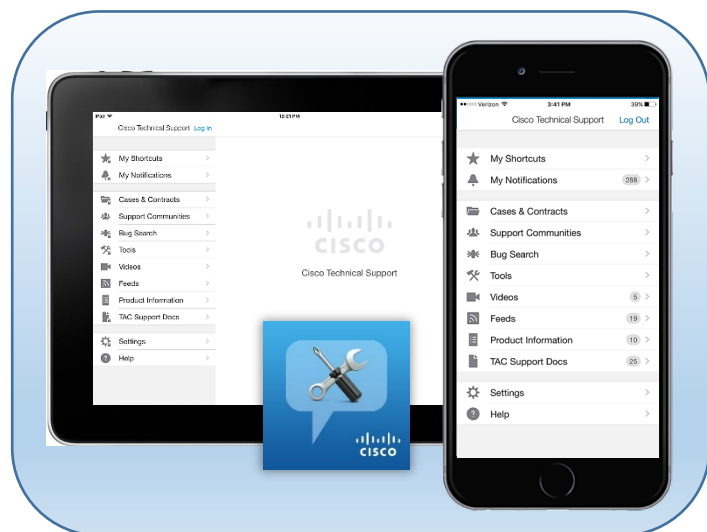# Cisco Technical Support Mobile App
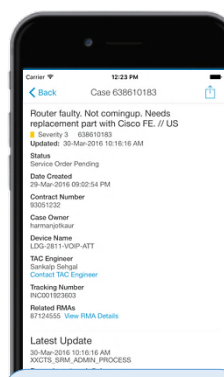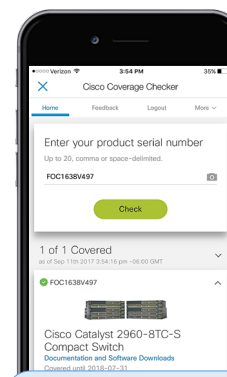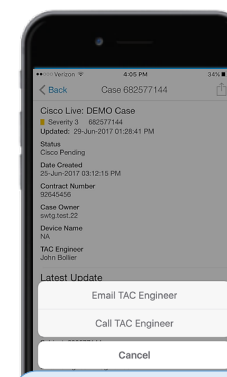

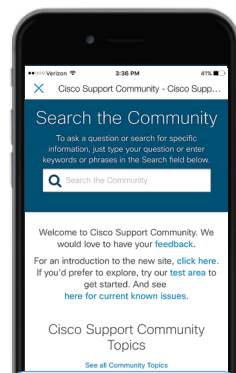**Notifications:** Subscribe to security, contract, and case alerts.

Case features: Open and track TAC cases and hardware returns.

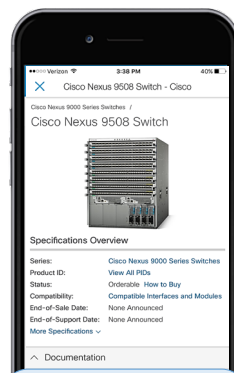**Bar code scanning:** Upload information to Cisco from a device.
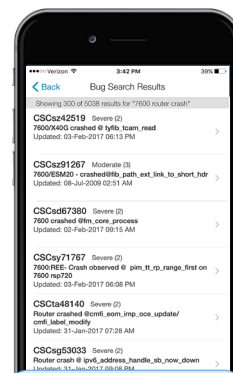
Contact Cisco: Connect with your assigned engineer.

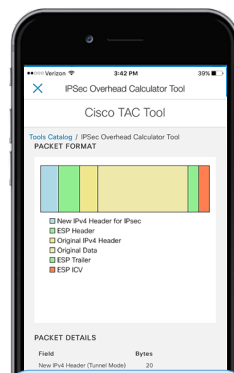**Support Communities:** Join Cisco support forums.

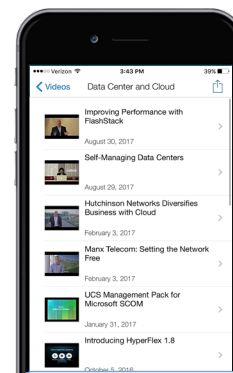*My Devices*: View support *and* services content for Cisco devices you list.

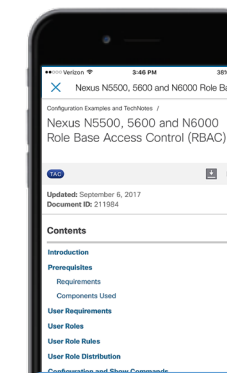**Model support:** View model-specific content, software and discussions.

Bug Search: Identify and remediate software bugs.

TAC tools: Resolve issues using the same tools TAC engineers use.

Videos: View Cisco support demos.

TAC Support Docs: Access TAC engineers' best IT solutions.

Download the app here and check out the User Guide.