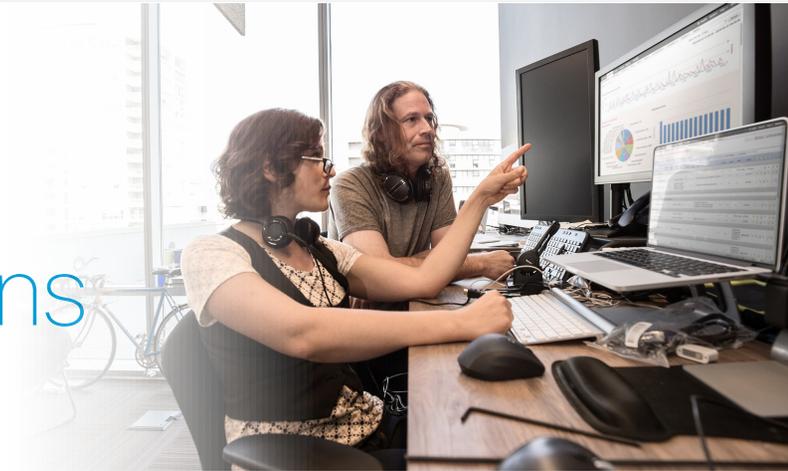


# Classified Network Services Hosted Collaboration Solutions



## Benefits

- Rapidly deploy new custom services tailored to the needs of your users
- Keep costs low with consistent, predictable pricing
- Meet strict classification requirements for security and data protection
- Guard against technology obsolescence
- Achieve lower TCO; savings up to 75 percent

## Features

- Voice and video, mobility, messaging, and telepresence delivered from the Cisco Classified Network Services cloud
- Flexible options for public, private, or hybrid cloud deployment
- Rapid solution implementation
- Highly secure data center in IL2/5 FedRAMP and Department of Defense enclaves

One of the biggest challenges facing IT leaders is finding a cost-effective way to deliver the full range of integrated voice, video, and collaboration services to users. This is especially true in the public sector, where budgets are tight and security is paramount. Rather than deploy, configure, and manage unified communications solutions on-premises—with teams that are already short staffed—Gartner recommends going outside and using an integrated single source for hosted services. The key is partnering with a trusted provider that ensures high-quality, customized service across your globally dispersed organization. And of course, one that meets your strict data protection and delivery classification requirements.

## Deliver Secure Collaboration from the Cloud

Rated “best of breed” by Gartner in 2016, Cisco® Hosted Collaboration Solutions provide organizations with a broad range of voice and video communications, mobility, messaging, and telepresence—all securely from the Cisco cloud. Because this service is delivered by Cisco Classified Network Services, you have confidence in knowing that it adheres to rigorous government security standards for IL2/5/6 environments.

## Cisco Classified Network Services

Formed in response to the attacks of September 11, 2001, Cisco Classified Network Services provide U.S. public sector customers with faster, more secure network services than any other communications provider.

Our managed, professional, and technical services comply with strict government regulatory standards and are delivered through a team of highly trained U.S. citizens, using best-in-class Cisco and third-party technologies. All services originate from U.S.-based facilities with the appropriate security classifications for your organization.

### Deliver Unified Communications, Quickly and Easily

Hosted Collaboration Service for Government provides Cisco's industry-leading collaboration solutions to public sector organizations as a cloud service with the flexibility and security of a dedicated Cisco on-premises solution. These services—voice and video communications, mobility, messaging, and telepresence—enable users to collaborate with anyone, anywhere, on their device of choice. Supported solutions include, but are not limited to:

- Cisco IP Phone 7800 and 8800 Series for voice and video
- Cisco Jabber® and its unified communications client application for mobile and desktop devices
- Cisco WebEx® Web Conferencing, a FedRAMP-Authorized Service, providing agencies a complete, compliant, and highly secure collaboration solution

### When Scalability and Security Matter Most

Ideal for large agencies or organizations that operate at IL2 security classification, Hosted Collaboration Services for Government is offered as a public, private, or hybrid cloud solution based on your requirements. We support unclassified and classified networks and have extensive experience with the DoD, intelligence community, civilian agencies, and law enforcement organizations, where we actively support mission-critical communications. Our Federal Risk and Authorization Management Program (FedRAMP) implementations are delivered at IL2, with support for higher classifications coming soon with our new IL5 enclave. We also continue to customize Cisco's commercial offering in order to provide solutions such as Cisco Unified Contact Center at the security and delivery classifications our customers require.

### Why Choose Hosted Collaboration?

- **Improve efficiency:** Free IT resources to focus on strategic priorities. Pay only for what you need, with a simple monthly subscription to shift your financial model from CapEx to OpEx with predictable costs.
- **Gain agility:** Obtain highly secure collaboration services quicker, and align with fast-moving public sector needs by easily scaling up or down.
- **Increase productivity:** Provide the broadest portfolio of collaboration applications with the latest capabilities that empower users to reach new levels of productivity and innovation.
- **Resilience:** Pair our hosted solution with a redundant on-site platform, managed by Cisco Classified Network Services for local survivability.

### Why Cisco for Hosted Collaboration?

Partner with the trusted leader and take advantage of these advanced features and capabilities:

- **Industry-leading unified communications services:** Get all the capabilities of Cisco Unified Communications Manager hosted in our secure enclaves.
- **Endpoint choice:** Select from Cisco's full line of voice and video endpoints, including Cisco Jabber.
- **Customized, flexible deployment:** A dedicated virtualized instance of Cisco Unified Communications Manager allows you to set a class of restrictions, deploy with flexible dial plans, and more.
- **Interoperability:** Standards-based service gives you the option to seamlessly integrate third-party systems and applications.
- **Data Protection:** U.S. citizen support and data sovereignty, with service delivery at classification.
- **Proven performance:** Introduced in 2011, Cisco Hosted Collaboration Solution is used by millions of people and deployed at thousands of customer sites worldwide.

### Case in Point

Cisco provides robust unified communications services supporting 17,000 seats for a large agency in the intelligence community.

### Trusted Partner of the People Who Trust No One

Classified Network Services began delivering high-touch technical support to the U.S. intelligence community and Department of Defense. Today we offer a broad and expanding portfolio of high-touch technical support and managed services for the intelligence community, Department of Defense, civilian agencies, state and local governments, and educational institutions. We can help support anyone with special security, data protection, or classification requirements.

### Next Steps

To learn more about Hosted Collaboration, or any of our customized solutions for classified networks, please contact your Cisco account manager. You can also email us at [cns-request@cisco.com](mailto:cns-request@cisco.com).

