



Cisco Technical Knowledge Library



Continuous, Self-Directed Learning and Development

Technology never sleeps, and your IT staff needs to be able to solve problems around the clock. TKL empowers users with access to collective knowledge from Cisco architects and engineers that is accessible anywhere, anytime, and with any device.

Benefits

- Improve team self-sufficiency
- Reduce common errors and learn about successful deployment of Cisco solutions
- Simplify spending with a subscription for your entire organization or a single workgroup
- Accelerate time to competency to new network capabilities
- Facilitate staff career development or Cisco career certification and increase long-term return on engineering resources

Next Steps

For more information and pricing about TKL, contact tkl-info@cisco.com.

What is TKL?

The Cisco® Technical Knowledge Library (TKL) is an annual subscription service that gives your IT staff unlimited access to proprietary content for Cisco solutions and technologies 24 hours a day, 7 days a week. TKL from Cisco Advanced Services offers a wealth of knowledge from any location with open Internet connectivity. Simply register to start using TKL on the Cisco.com platform or use the Cisco TKL and Cisco TKL Viewer apps for iOS and Android mobile devices.

TKL Includes

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| ✓ High-level & low-level design examples | ✓ Videos on Demand (downloadable) |
| ✓ Deployment & Implementation guides | ✓ Cisco Press books in digital format |
| ✓ Test procedures & acceptance criteria | ✓ Technical presentations |
| ✓ Infrastructure readiness & deployment checklists | ✓ Security alerts based on IntelliShield security feeds |
| ✓ Technical tips | ✓ Learning Center with courses, test preparation, and certification |
| ✓ Cisco Sandbox | ✓ Webinars & Team in Training (TnT) webinars delivered by Cisco Experts |

Ready, Better, and Smarter

TKL empowers your staff to eliminate common errors while designing, deploying, or transitioning to new network capabilities with a variety of technology topics and resources.

You and the Cisco Sandbox

TKL comes with a web file repository designed to share documents or other forms of content between your team and Cisco. This allows you to consolidate knowledge, content, or process documents that get generated alongside other Advanced Services engagements.