

Dear Jabber Messenger for the Web (JM Web) Customer,

Cisco will be retiring all versions of the Jabber Messenger for the Web (JM Web) Client on April 20th, 2015. On that date, Cisco will no longer distribute or support the Jabber Messenger for the Web client. Customers currently using Jabber Messenger for the Web are encouraged to migrate to the latest offering from the Cisco Jabber suite.

Timeline

After April 20th, 2015, Cisco will no longer distribute or support the Jabber Messenger for the Web client. As a result, all customers will need to migrate to Cisco Jabber.

Technical Support

For customers that have current support contracts in place, Cisco will continue to provide existing levels of technical support for the Jabber Messenger for the Web client until existing contacts expire. However, no contract renewals are currently being accepted, and after April 20th, 2015 all support will end.

Cisco Jabber Information

For more information about Cisco Jabber, please see the following:

<http://www.cisco.com/web/products/voice/jabber.html>

Questions?

If you have any questions, please contact your Cisco representative or the Jabber XCP support team at xcp_support@cisco.com

Cisco is entirely committed to delivering the richest unified communications and collaboration experience possible. The on-premise Cisco Unified Communications Manager (CUCM) server, combined with the family of Cisco Jabber clients, provide an industry leading collaboration experience. Cisco will continue to add enhancements and capabilities in the areas of presence, IM, voice, video and web conferencing to the CUCM server and Cisco Jabber clients.

Sincerely,
The Jabber XCP Team