

## Get the most from your Cisco WebEx services with the WebEx University Personalized Training Program.

Give employees, partners, and customers specific understanding to get the most out of Cisco WebEx solutions. It's easy with a WebEx University Personalized Training Program. Augment the training services already included in your subscription with personalized training solutions. Collaborate with a WebEx expert trainer to tailor a training curriculum to your specification. Then, set up private, secure training sessions that fit your schedule.

### Realize quick and measurable results.

Enable all your employees and chosen partners to communicate and collaborate efficiently. Engage a WebEx University trainer to provide live, interactive online courses using WebEx solutions. Choose who gets trained. Focus on the topics employees use most. Help employees discover innovative new ways to use WebEx collaboration technology—and put those skills to work immediately. See fast results with fast-paced, engaging WebEx University courses designed to get everyone in your organization up and running quickly and collaborating more effectively.

### Develop custom learning paths, then replay the courses on-demand. Simply and securely.

Combine private, instructor-led courses and self-paced classes for maximum flexibility. Arrange for private courses with a WebEx expert trainer. Record the sessions, and train new employees or partners as the need arises. Offer employees the ability to take personalized sessions along with WebEx University self-paced classes, and create complete, specialized learning paths—available on demand. Protect proprietary information by limiting access with passwords and unique attendee IDs for each participant. Personalized WebEx University training, as well as all WebEx communication data, is delivered in secure, password-protected sessions.

### Develop in-house Cisco WebEx experts.

Expand employees' company-specific knowledge base with WebEx University.

- Teach administrative professionals how to manage meeting calendars, invitations, and setup with the Administrative Assistant program.
- Put your IT team on track to earn a Tier 1 Technical Support certificate using WebEx meeting applications.
- Give customers prompt and professional tech support and on-demand assisted troubleshooting.
- Learn how to deliver WebEx solutions training to new employees, customers, partners—anyone who needs to use WebEx to collaborate with your organization.
- Create expert communicators using presentation skills tips and tricks.
- Help employees learn to engage and interact more effectively using WebEx meetings.



### Highlights:

- Get personalized training tailored to your business requirements.
- Train in private sessions—so participants can discuss business challenges confidentially.
- Customize coursework, select participants, and hold online classes at your convenience.
- Bring employees and partners up to speed quickly under the guidance of a WebEx solutions expert.
- Learn how to deliver effective training to others as the organization grows.

## Adopt WebEx skills faster with WebEx University Personalized Training.

### Private Live Instructor-Led Training

Optimize training time by holding private training sessions for up to 15 participants at a time. Take advantage of WebEx expertise by offering employees new collaboration, presentation, or tech support skills.

Customize your curriculum by choosing from more than 30 courses that can be tailored to your organization's specific needs. Contact your WebEx Customer Success Manager or Sales Representative to set up personalized training.

### Self-Paced Courses

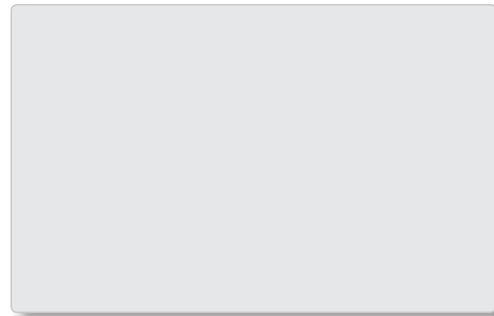
Supplement exclusive, private course content by selecting from over 20 self-paced classes, already included with your WebEx account.

Each self-paced course includes hands-on exercises to practice new skills, and assessments to test knowledge and retention. Pause training at any point and continue when it's most convenient.

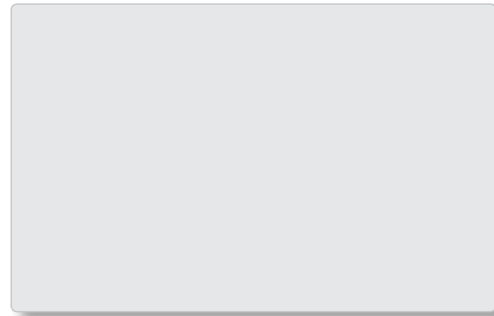
### "How do I" Multimedia Tutorials

Access and view over 300 five-minute video clips that quickly demonstrate a specific feature. These videos are part of WebEx University training included with your WebEx account.

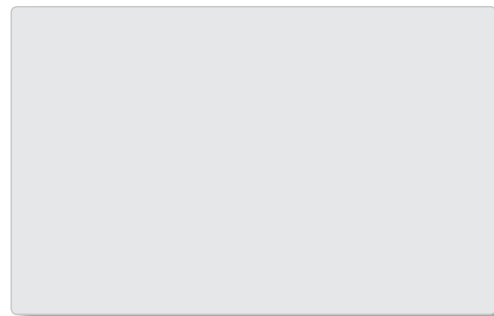
Get these brief tutorials on demand now at <http://university.webex.com> or <http://myresources.webex.com>. Add tutorial links to newsletters, emails, or your company Intranet site.



Personalize your Cisco WebEx University experience with specialized training.



Enhance your specific collaboration goals using a combination of private, instructor-led courses and public self-paced classes on demand.



Take advantage of small, private, online classes. Ask questions. Raise issues. Get answers that make sense for your organization.

Find out how to use Cisco WebEx University Personalized Training Program to meet your organization's specific collaboration needs. Visit [www.university.webex.com](http://www.university.webex.com) to get started today.