

MLA Scripting Error: "REMOTE SCRIPTING ERROR: Page invoked does not support remote scripting."

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Introduction

Prerequisites

Requirements

Components Used

Conventions

Problem

Solution

NetPro Discussion Forums – Featured Conversations

Related Information

Introduction

This document explains the recommended workaround for this MLA error message:

```
REMOTE SCRIPTING ERROR: Page invoked does not support remote scripting.
```

You might receive this error message when you enable Multilevel Administration (MLA) on the Cisco Unified Communications Manager (CallManager).

Prerequisites

Requirements

Cisco recommends that you have knowledge of Cisco Unified Communications Manager (CallManager).

Components Used

The information in this document is based on Cisco Unified Communications Manager (CallManager) version 4.x.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

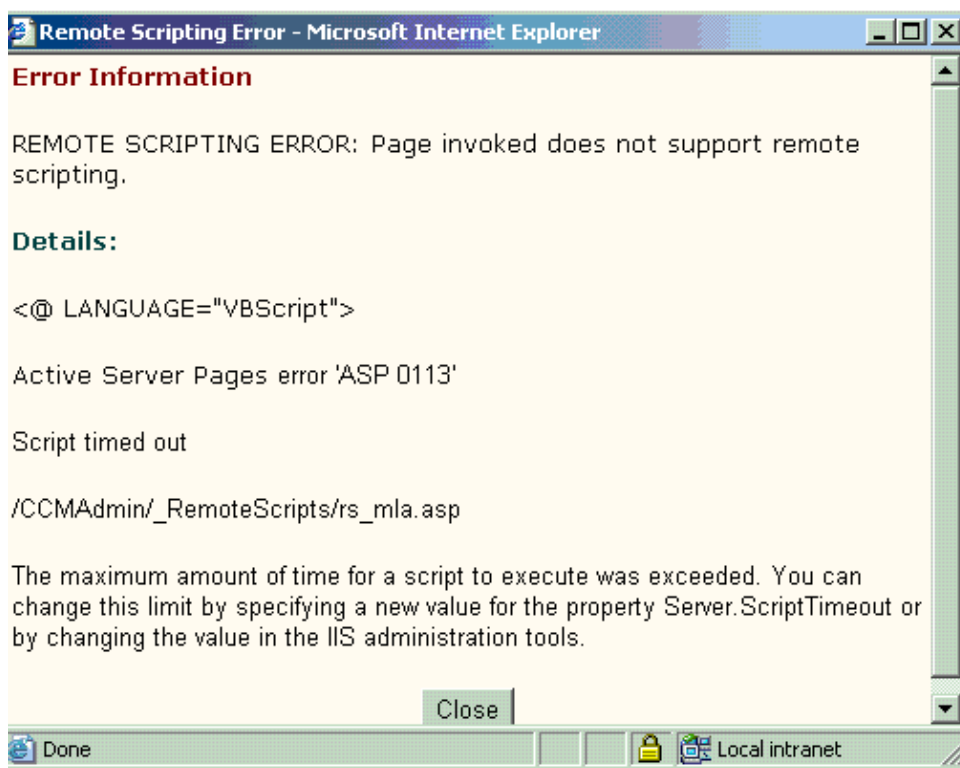
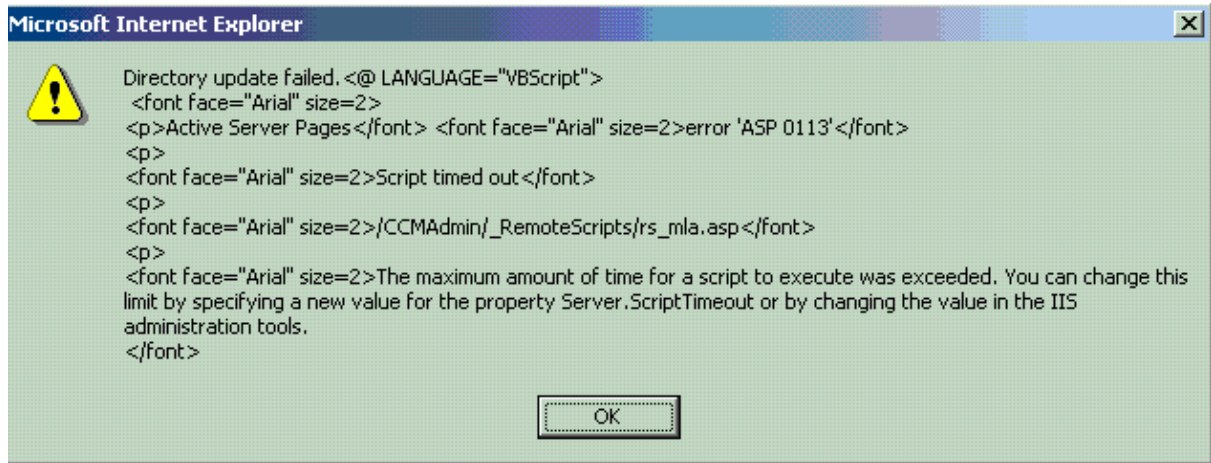
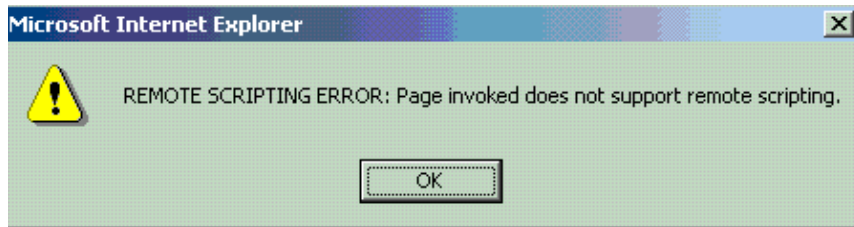
Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Problem

When you connect to `http://<pub>/ccmadmin`, this error message is displayed:

```
REMOTE SCRIPTING ERROR: Page invoked does not support remote scripting.
```



Solution

Complete these steps in order to resolve this error:

1. Use regedit to open the registry.
2. Go to **HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\Directory Configuration**, and verify **UseSSL=false**.
3. Use a text editor to open **C:\dcdsrvr\DirectoryConfiguration.ini**, and verify **useSSL=false**.
4. Open **C:\dcdsrvr\Config\UMDirectoryConfiguration.ini**, and verify **UseSSL=false**.

5. Restart IIS, DC Directory, and all other applications that use DC Directory.

Note: If this solution does not work, upgrade the Java Runtime Environment on the Cisco Unified Communications Manager (CallManager) server.

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Related Information

- **Voice Technology Support**
- **Voice and Unified Communications Product Support**
- **Recommended Reading: Troubleshooting Cisco IP Telephony**
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