

# Unity Installation Error: Setup Tried to Add the Cisco Unity Server to the Local Intranet Zone

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## Introduction

This document explains the recommended workaround for the `cisco unity setup tried to add the cisco unity server to the local intranet zone.... error message` that appears during Cisco Unity installation.

## Prerequisites

### Requirements

Cisco recommends that you have knowledge of Cisco Unity.

### Components Used

The information in this document is based on Cisco Unity 4.x.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

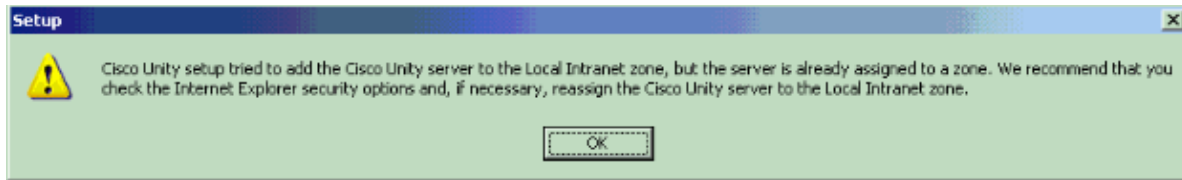
### Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

## Problem

During the Cisco Unity installation, this error message appears:

```
cisco unity setup tried to add the cisco unity server to the local
intranet zone, but the server is already assigned to a zone. We recommend
that you check the IE security options and, if necessary, reassign the cisco
unity server to the local intranet zone.
```



## Solution

This error message is likely to appear if Microsoft Internet Explorer (IE) version 7 is installed.

In order to overcome this issue, uninstall IE version 7 and install IE version 6 instead.

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## Related Information

- **Installing and Configuring Cisco Unity Software**
- **Cisco Unity New Install on an MCS 7835: Dongle is Not Recognized**
- **Voice Technology Support**
- **Voice and Unified Communications Product Support**
- **Recommended Reading: Troubleshooting Cisco IP Telephony**
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